# National Health Security Preparedness Index Stakeholder Engagement and Communication Workgroup



1:30-2:30pm EST | August 23, 2016

Web link for presentation slides: <a href="http://connect.uky.edu/nhspi\_stakeholder/">http://connect.uky.edu/nhspi\_stakeholder/</a>

Phone line for audio: 1-877-394-0659 | access code: 7129451782#

(please mute computer speakers if using phone audio)

**NHSPI Program Management Office** 

University of Kentucky

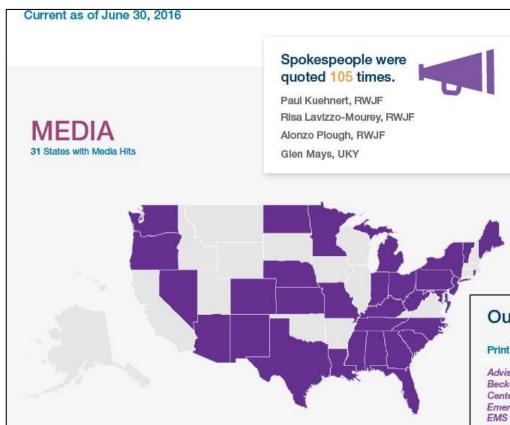


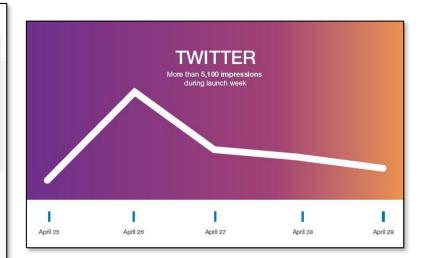
### **Agenda**

- 2016 Index Use and Promotion (September 2016 to March 2017)
  - September/October 2016 virtual event
  - What outlets/channels/venues can be tapped for promoting this event? Do synergies with Preparedness Month activities allow for cross-promotion?
- 2017 Draft Production Timeline Discussion (Spring 2017 release)
  - What, if any, engagement and/or communication challenges appear? How can they be addressed?
  - What engagement and/or communication opportunities would this timeline present?
- 2017 Production Priorities
  - Call for Measures by October 18
    - Gaps/areas of focus
    - Who are the priority groups and/or individuals to engage to help address these gaps?
    - What outlets/channels/venues can be tapped to promote the Call?
  - Priority Areas of Index Development
    - Territories
    - District of Columbia
    - Directly-funded cities
    - How can we best communicate these enhancements?
- Developing Tools to Encourage Use
  - What are comparable toolkits we should look to as benchmarks/examples?
  - What types of tools, visualizations, etc. would be most useful? For which constituencies?
- Other Business
  - Priorities
  - Workgroup Leadership



## 2016 Index Use and Promotion: Media Coverage





#### Outlets included:

Advisory Board

Becker's Hospital Review

Center for Infectious Disease Research and Policy

Emergency Disaster and Management Digest **EMS World** 

FierceHealthcare

Food Safety News

Forbes

Health Facilities Management

Homeland Preparedness News

Hospital and Health Networks

McClatchy DC

Medscape

Miami Herald

National Public Health Information Coalition

Opposing Views

Politico

Public Health Newswire

STAT News



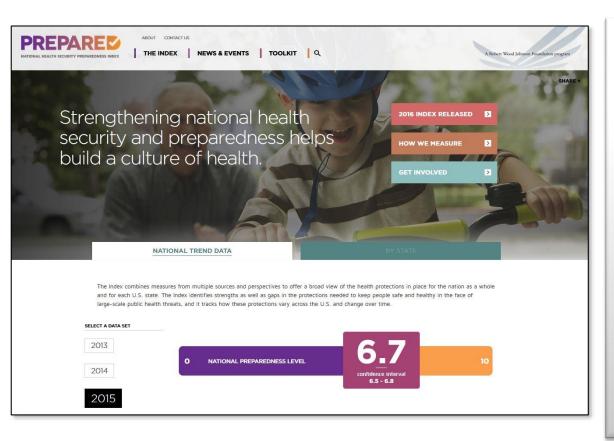
America in the Morning The Jim Bohannon Show This Morning with Gordon Deal Total News Source

#### Online

24/7 Wall Street Kaiser Health News



### 2016 Index Use Promotion: Website (April 26 - August 11)

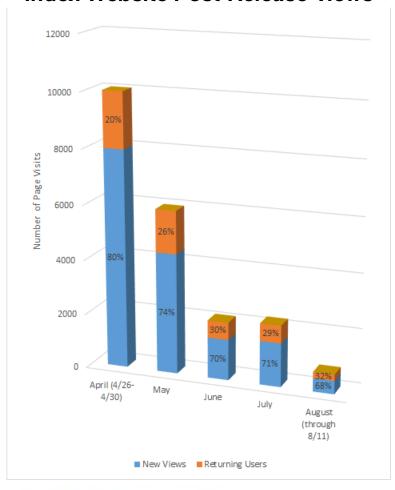


- 21,046 page views
  - 45.42% are homepage
  - 10.04% are news release
  - 5.99% are "Explore the Index"
- Avg duration: 2:32
- Traffic:
  - 42.02% are direct
  - 37.10% are referrals
  - 16.82% through organic search
- Referrals are a mix of media outlets, stakeholder groups/ associations.



## 2016 Index Use and Promotion: Website

#### Index Website Post-Release Views



#### Index-Related Content Creation to Date

#### April-May

Release-related tools (media release, background materials)

#### June

- Health Affairs blog: "Zika, Flint, and the Uncertainties of Emergency Preparedness" (June 22)
- The Hill blog: "How prepared are we for a disaster?" (June 24)

#### July

- Modern Healthcare blog: "Hospitals, systems play critical leadership role in boosting our national security" (July 16)
- NACCHO Annual poster: "The National Health Security Preparedness Index: Providing decision support for local public health" (July 21)

#### Ongoing

- Direct-to-website blogs
- External news and blogs to be highlighted through In the News
- Promotion of workgroup meetings and archiving of workgroup materials



# 2016 Index Use and Promotion: Live Online Index Use Event (Sept./Oct.)

- Goal: Motivate state and local use of the Index
- Audiences
  - State and local public health directors and staff
  - State and local preparedness officials
  - National public health associations
  - National and state hospital associations
  - Health care associations
  - Capitol Hill staff
- Will feature NAC members, RWJF, and PMO Staff discussing:
  - The Index as a yardstick for measuring preparedness
  - 2016 Index findings
  - The Index as a tool for collaboration
  - Index methodology and navigating the measures
  - The future of the Index

WORKGROUP DISCUSSION: What outlets/channels/venues can be tapped for promoting this event? Do synergies with Preparedness Month activities allow for cross-promotion?



## **2017 Index Draft Production Timeline**

June-Nov. 2016: Data collection for 2017 Index

Sep 2016: Virtual event on 2016 Index use

Oct 2016: Deadline: call for new measures

Nov 2016: Public comments on proposed 2017 Index

Jan 2017: Final Index calculations & NAC meeting

Feb 2017: Preliminary results (PDF) to stakeholders

Mar 2017: 2017 Index release (web) and events

Mar-May 2017: 2017 Index promotion (webinars, blogs, etc.)

May 2017: Post-launch NAC meeting

WORKGROUP DISCUSSION: What, if any, engagement and/or communication challenges appear? How can they be addressed? What engagement and/or communication opportunities would this timeline present?



# **2017 Index Production Priorities**

- Call for Measures (Deadline: October 18)
  - Infrastructure Resilience
  - Environmental Monitoring
  - Responder/Occupational Health and Safety
  - Healthcare Preparedness Coalitions
- Incorporating U.S. Territories
- Incorporating Major Metropolitan areas
  - District of Columbia
  - Directly-funded cities

WORKGROUP DISCUSSION: Who are the priority groups and/or individuals to engage to help address these gaps? What outlets/channels/venues can be tapped to promote the Call? How can we best communicate enhancements?



# **Developing Tools to Encourage Use**



WORKGROUP DISCUSSION: What are comparable toolkits we should look to as benchmarks/examples? What types of tools, visualizations, etc. would be most useful? For which constituencies?



# **Other Business**

- Sectoral, Channel, and Venue Priorities
- Workgroup Leadership
- Webinar Platform Transition
- Other?



# Open Virtual Workgroup Meetings: Participating Further in Index Evolution

 Stakeholder Engagement and Communication Workgroup

Fourth Thursdays, 1:30pm-2:30pm Eastern

**NEXT VIRTUAL MEETING: September 27, 1:30pm – 2:30pm** 

 Analytic Methodology and Model Design Workgroup

Third Tuesdays, 1:00pm-2:00pm

Login Information and Archived Slides/Recordings are available at: <a href="http://nhspi.org/tools-resources/">http://nhspi.org/tools-resources/</a>



### For More Information



### National Program Office

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