Virtual Meeting National Health Security Preparedness Index Stakeholder Engagement and Communication Workgroup



1:30-2:30pm EST | Sept. 22, 2015

Web link for presentation slides: http://connect.uky.edu/nhspi_stakeholder/

Phone line for audio: 1-877-394-0659 | access code: 7129451782#

(please mute computer speakers if using phone audio)

NHSPI Program Management Office

University of Kentucky



Stakeholder Engagement and Communication Workgroup Members | 2015

- Cathy Slemp, Public Health Consultant (Chair)
- Gerrit Bakker, ASTHO
- Laura Biesiadecki, NACCHO
- Kelly DeGraff, Corporation for National and Community Service
- Doug Farquhar, National Conference of State Legislatures
- Andrew Jahier, FEMA
- Kathleen Kimball-Baker, University of Minnesota
- Mary Leinhos, CDC
- Liam O'Fallon, NIEHS/NIH
- John Osborn, Mayo Clinic

Program Management Office Representatives to the SECW

- Mary Davis, Consultant
- Anna Goodman Hoover, Deputy Director



Agenda

- Updates
 - Proposed Index Updates, Public Comment Period
 - Public Comment Informational Webinars
 - Use, Usability, and Usefulness Survey
- Discussion
 - Website Review
 - Strengthening Stakeholder Engagement in Index Development
 - Communication & Launch of the 2015-16 Index
- Questions
- Adjourn



Proposed Updates to the 2015-16 Index

- Summary Document and Link to Public Comment Form Available at: http://www.nhspi.org/comment-on-index/
- Public Comment Period ClosesSeptember 30th



Public Comment Webinars

- Three Webinars Conducted (09/04, 09/08, 09/16)
- Sixty-seven attendees, including:
 - CDC
 - AHA
 - ASPR
 - ASTHO
 - NACCHO
 - Joint Commission
 - National Association for Public Health Statistics & Information Systems
 - National Center for Disaster Medicine and Public Health
 - State Public Health (16)
 - Local Public Health (5)
 - Other Local EM (2)
 - Academic Researchers
 - Association of Public Health Nurses
 - Northwest Healthcare Response Network
- Webinar Slides & Recordings Available at: www.nhspi.org/news/



Updates: Use, Usability, & Usefulness Survey

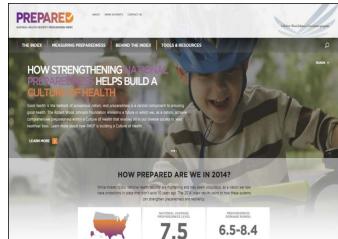
- Purpose: to inform website, communication tools, and message development
- Pilot Workgroup Survey to Launch This Week:
 https://redcap.uky.edu/redcap/surveys/index.php?s=DL34EA4W9J
- Deadline for Response: OCTOBER 22ND
- October: Field Survey with Larger Set of Stakeholders
 - Public Health (e.g., state & local preparedness directors)
 - Emergency Management (county, state, & federal levels)
 - Preparedness Coalitions/Hospital Preparedness Program (reaching hospitals, CBOs, and businesses)
 - Preparedness Researchers (including CDC PRCS, Sandy, NIH Disaster Research Response Environmental Health Network, etc.)



Website Discussion

- 1. Are you able to find information that is relevant to your hypothetical report/presentation?
 - a. If so, how easy/difficult is it to find the information?
 - b. If the information is on the website but difficult to find, how might its accessibility be improved?
- 2. If information you seek is not on the website, for what are you searching that would be relevant to your constituency/ies?
- 3. As you look at your own state's Index page:
 - a. Is the data easily accessible and understandable? What could improve the presentation of data?
 - b. Does the narrative provide clear and useful information? How might it be improved?
 - c. Are the data and narrative presented in ways that would engage your constituency/ies? How might the presentation be more inviting for different kinds of stakeholders?





Strengthening Stakeholder Engagement in Index Development

- Importance of Stakeholder Engagement in Index Development
- Challenges of a Transition Year
- Communications vs Engagement
 - How does Engagement differ from Communications / Sharing of Information?
 - What do you see when Stakeholders are meaningfully engaged? How do you know its happening?
- What leads to strong engagement?



Strengthening Stakeholder Engagement in Index Development

- What Index processes / mechanisms do you see in place at present that can support meaningful engagement in Index work?
 - How can we use them more effectively?
 - Are there key issues we are missing engagement of your constituency on / not getting input on? What's best approach? What are implications if we don't?
 - Things to add / change? Process, Content, etc.



Communication & Launch of the 2015-16 Index

- State Preview Period: Late-November Early-December 2015
- Planned Soft Launch: December 2015
- Hard Launch/Push: January 2016
- Strategic Communication Partners
 - RWJF Communication Team
 - GYMR Public Relations
 - Home Front Communications
- What Materials Would Be Most Helpful to Support Use? For Which Users?
 - Targeted/Tailored Messages
 - FAQs
 - Visualizations
 - Other Tools



Open Virtual Workgroup Meetings: Participating Further in Index Evolution

 Stakeholder Engagement and Communication Workgroup

Fourth Thursdays, 1:30pm-2:30pm Eastern

NEXT VIRTUAL MEETING: Tuesday, October 27, 1:30pm - 2:30pm ET

Analytic Methodology Workgroup

Second Wednesdays, 2:00pm-3:00pm NEXT VIRTUAL MEETING: October 14

Model Design Workgroup

Third Tuesdays, 1:00pm-2:00pm NEXT VIRTUAL MEETING: October 20

Login Information and Archived Slides/Recordings are available at www.nhspi.org/news



For More Information



National Program Office

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Glen P. Mays, Ph.D., M.P.H. <u>glen.mays@uky.edu</u> Anna Goodman Hoover, Ph.D. <u>Anna.Hoover@uky.edu</u> Michael Childress, M.S. <u>Michael.childress@uky.edu</u>

Email: NHSPI@uky.edu

Web: www.publichealthsystems.org
Journal: www.FrontiersinPHSSR.org
Archive: works.bepress.com/glen_mays

Blog: publichealtheconomics.org



